



Dear parents, children, staff, and parishioners,  
Thank you to Miss Parry's class for your wonderful Red Nose Day assembly this morning. You read and sang beautifully and I loved hearing more about this special charity. Well done children!

## Walk with me Oh Lord.

The children have continued their Lenten Journey this week by joining all the Romero Schools for a beautiful, reverent prayer time via Teams, led by Good Shepherd Gift Team. We thank the children from Good Shepherd for all their hard work in preparing this special liturgy for us. On the 28<sup>th</sup> March it will be the turn of Sacred Heart's wonderful Gift Team to deliver a liturgy at St Peter and Paul's.

**Mother's Day** always falls on the Fourth Sunday of Lent which is this weekend. This is also the day we say 'thank you' to our Mothers, those here on earth and those who are in heaven. We ask God to bless our Mothers on this special day and I wish all our Sacred Heart Mums a very happy Mother's Day on Sunday!



During the last week of Lent, we are delighted to be joining thousands of other children and young people in taking part in a walking challenge to raise money for our Lenten charity - CAFOD. As a school family, we are aiming to clock up a massive 1000 miles! Children in Year 3 to Year 6 will be heading to Coombe Abbey to complete a 5 mile walk (Y5/6) or a 2 mile walk (Y3/4). This will be a big challenge for our children!!

Your child will have brought home a sponsor form this week. Please return this to school on or before Monday 27th March. #romeroserves. All contributions will be massively appreciated!



### Lent Cake Sales

Thank you to all year groups for your contributions to the Lent cake sales so far. We have had so many kind donations of cakes from the families with children in Reception, Year 1, Year 2, Year 4 Year 5 and Year 6. All money raised will go towards supporting our parish of Sacred Heart and our Lenten Charities.

Tuesday 21<sup>st</sup> March – Year 3 and Nursery

### Worker of the Week

Nursery	Reception	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6
	Chinasa E Mia B	Sarah J Maya G	Chisom I Leo B	Ryan O Rory M	Isabel O Roxanna A-A	Joanna M Nikoletta R	Brandon TW Alex MDMS
PE Days – New days Spring 2							
N/A	Monday	Thursday	Friday	Wednesday	Tuesday	Tuesday	Thursday
Attendance: 91.3% Overall (total attendance for the week for the whole school) Our school target for this year is 97%.							
90.2%	81.5%	92.8%	94.3% 😊	94.3% 😊	91.1%	91.1%	92.7%
House Point Winner		Leonardo – 210 points 😊 Winning house overall – Leonardo House – 2943 points					
Class Attendance Winner		4I Mrs Severs 😊					

### Red Nose Day

Thank you to all the children that took part in our Red Nose Day celebration, by dressing as a Superhero or wearing non uniform for a £1 donation. We raised **£150.00** from the children wearing fancy dress, plus we raised **£500.00** from selling Red Noses. In total we raised **£650** for the Comic Relief charity. Thank you so much for your support.

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### Romero Spelling Bee

New dates for our Romero Spelling Bee competitions will be Thursday 20<sup>th</sup> April and Friday 21<sup>st</sup> April. This gives our Sacred Heart competitors more time to get preparing! Get Spelling children!!! (A little tip – some spellings will also be based around an Eco Theme 😊)



### Well done, Evie!

An enormous well done to Evie in Year 5, who donated her hair to 'The Little Princess Trust'. This is an amazing charity that creates real-hair wigs for children/young people, who have lost their hair due to cancer treatment or medical conditions. She also raised a massive £1374 for the charity. What a kind and thoughtful thing to do for others! You are amazing Evie, and we are so proud of you! #romeroserves

### Y6 Parents' Meeting

We look forward to seeing all the parents after school today, for our Year 6 SATS parent workshop. We hope you will find the information useful and will hopefully gain some practical tips for how to support your child through the revision process. Thank you to the Year 6 team for organising the workshop. The year 6 children have been absolute stars this year and we can't wait to see them all shine! Some children can find this a stressful week, but our staff aim to make it as relaxed and fun as possible. It is also important to remember that tests only measure one tiny part of a child. It can not measure their creativity, humour, kindness and all the wonderful things that make them so special!

### Nursery Parents' Phonics Worksp.

It was lovely to see so many of our Nursery parents joining us on Tuesday for the Phonics and reading workshop. The staff had prepared some really lovely activities and we hope you enjoyed learning how you can support your child with their reading development at home! Remember that reading with your child at home is one of the most important things you can do to impact their future academic success! A huge thank you to Mrs Stanton, Mrs Peters and Mrs Pearman, who organised and ran the workshop.



### Parking reminder

Please can I continue to ask that parents are considerate when parking to collect children from school and mindful of the residents of Brays Lane. Residents have mentioned that a number of parents are still parking well in advance of 3:20pm – some as early as 2:30pm. Please can I request that this doesn't happen as it directly impacts residents' ability to park outside their houses. Please can you also ensure that engines are switched off when you are parked as leaving engines running creates unnecessary pollution and affects the air quality of our area. There has also been an incident reported this week, where a parent pulled up and completely blocked the Junction of Ethelfield Road, please can I ask that you are considerate to other drivers and please make sure the children's safety is your priority at all times. Many thanks for your cooperation with these issues.



### Extreme Reading Competition

Thank you so much for all your wonderful entries into the Extreme Reading Competition. Because of the number of entries, I apologise that I haven't been able to reply individually but I have loved looking at all your creative, weird and wonderful ways of reading a book! A reminder that Monday 20<sup>th</sup> is the final day to enter, and winners will be announced in achievement awards! It is going to be an impossible decision!

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Reading at home with your child is the BEST thing you can do to support their learning. Please try and spend at least 10 minutes a night hearing your child read and sharing stories. Good readers make good writers and helps to improve children's imagination, creativity and knowledge of the world.

We would love for you to share your favourite books with us! Why not put a review of your favourite book on the school reading padlet? Let's share our love of books with each other and give some recommendations to our friends. To access the padlet, please scan the QR code or follow the padlet link: <https://padlet.com/mtaggart4/15cpcoorjckyh4h>



Spelling Shed		Times Tables Rockstars	
The King Bees and Queen Bees for this week are:		Our top Rockstars are:	
Class 1C	Nancy G		
Class 1D	Bryan E		
Class 2E	Ruby G	Class 2E	Evie-Mai C
Class 2F	Jack J	Class 2F	Agnes S
Class 3G	Elnathan E	Class 3G	Benedict M
Class 3H	Jacqueline C	Class 3H	Jacqueline C
Class 4I	Vanessa O	Class 4I	Timur R
Class 4J	Olivia-Grace G	Class 4J	Lily G
Class 5K	Patrycja Z	Class 5K	Edlin S
Class 5L	Nikoletta R	Class 5L	Joshua K
Class 6M	Hannah R	Class 6M	Matthew J
Class 6N	Kendra O	Class 6N	Liana J

*Well done to our winners for this week! If you want to be in with a chance of winning a prize next week, make sure you log on to your Spelling Shed and Times Tables Rockstars account and get practising those spellings and tables.*



## JOB VACANCY

### VACANCIES – Teaching Assistant Apprentice

The Local Governing Body wish to appoint an enthusiastic and dedicated teaching assistant apprentice, who would support the Catholic Ethos of our happy and successful school, to join our Nursery team.

Follow the link for more information:

<https://romeromac.com/vacancy/teaching-assistant-apprentice-sacred-heart-catholic-primary-school/>

### Mousike Ensemble

On Monday and Tuesday next week, we will be joined for our exciting Mousike Ensemble by over 200 Year 2 and Year 5 pupils from other schools in Coventry. The theme this year is 'A Healthy Me'. The children have been working so hard on their performances and learning their instrument parts. They have also learned a special showcase – this is top secret and I have no idea what the children and their teachers have planned for this! We can't wait to celebrate a wonderful musical morning together! ☺



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**🏆 Football Champions 🏆**

This week, our year 3/4 girls football team played in their last round of the Your School Games tournament that they've been taking part in since around October. The team have gone from strength to strength over the months, working hard to improve their teamwork, communication and really knowing how to play strongly in their positions. We're very proud of their progress and amazing performances! They've played a total of 12 games across the 4 fixtures, winning an impressive 10 games with only 1 draw and 1 loss. A big thank you to Miss Ruff, for all her hard work in training the girls every week! We can't wait to see these girls continue to grow in strength over the years. #romerotrives

**Year 3 Food Tasting**

This week, Year 3 got the chance to taste lots of different Polish foods as part of their Geography topic. They tasted a variety of foods from doughnuts, semolina, pierogi to sauerkraut, pickled salad and gouda cheese. They thought about the colour and appearance, the texture and taste before giving each food a mark out of 10. It was fantastic to see so many children trying new foods!



**Year 3 and 4 Holy Week Reflection**

Year 3 and 4 are currently busy behind the scenes preparing themselves to deliver a very special performance. The children in these Year Groups are working to perform a special reflective performance to retell Jesus' last moments on earth entitled: Surrender All. This performance will take place on **Tuesday 28<sup>th</sup> March at 6pm**. In order to make this experience a special one, and to give it the recognition it deserves, we have booked the Cardinal Wiseman Theatre so that the children are able to perform their reflection on a real life stage with working tech including lighting and sound systems. Children will be transported to the theatre from school in order to complete a tech rehearsal and will remain there until their reflection at 6pm. Parents, families and other children are then invited to come and witness their reflection at 6pm. If your child is unable to attend, please send a letter direct to Mrs Ellis or via email at [admin.SH@romeromac.com](mailto:admin.SH@romeromac.com).



**\*Change in Parents Evening Date\* - Wednesday 26<sup>th</sup> April 2023**

Due to a number of reasons, we have to change the date for Parents Evening this term. The new date will be Wednesday 26<sup>th</sup> April from 1pm – 7pm. Mrs Severs Class Parents Evening will be Monday 17<sup>th</sup> April 5pm-7pm and Tuesday 18<sup>th</sup> April 1pm – 5pm

**Week at a glance**

Date	Time	Activity
<b>Value and Virtue – Learned and Wise</b>		
Monday 20 <sup>th</sup> March	All Day Morning Afternoon 3:30pm	Guitar Lessons Mousike Ensemble Year 2 Y4 gymnastics taster session Football match vs Our Lady of the Assumption (home)

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Tuesday 21st March	All Day Morning Morning Morning Morning Morning Afternoon 3:30pm	Piano and violin lessons Mousike Ensemble Year 5 Y3 cricket taster session Y2 gymnastics competition Drumming lessons Y3 and Nursery Cake Sale Y5 gymnastics taster session Netball Match vs St Elizabeth (home)
Wednesday 22nd March	All Day Morning Afternoon	Y5 Alton Castle Y1 and Y2 cricket taster session Y3 gymnastics taster session
Thursday 23rd March	All Day Morning Afternoon 3:30pm	Y5 Alton Castle Reception and Y1 Dance taster session Y3 Gymnastics Competition Boys' Cross Country (Bablake)
Friday 24th March	All Day All Day 9:00am 1:30pm	Y5 Alton Castle St Oscar Romero Day Class Assembly – Y1 Mrs Stanton - Mothers' Day OPAL Stay and Play

I hope you have a wonderful weekend.

Mrs R Ellis  
Head of School

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# EXTREME READING COMPETITION

Take a photo reading somewhere unusual  
and send to Mrs Ellis  
[r.ellis@romeromac.com](mailto:r.ellis@romeromac.com)



Entries submitted by Monday 20th March. Winning entries  
will be announced in Achievement Awards

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SACRED HEART'S

# Spring 2 P.E

**RECEPTION**  
MONDAYS  
*Ball Skills*



**YEAR 1**  
THURSDAYS  
*Dance & Hickball*



**YEAR 3**  
WEDNESDAYS  
*Athletics - Mag 7 & Cricket*



**YEAR 2**  
FRIDAYS  
*Hickball & Athletics*



**YEAR 4**  
TUESDAYS  
*Speed Stacking & Cricket*



**YEAR 5**  
TUESDAYS  
*Gymnastics & Cricket*



**YEAR 6**  
THURSDAYS  
*Dance & Tag Rugby*



SCAN ONE OF THE QR CODES ABOVE TO SEE YOUR CHILD'S P.E PADLET PAGE. HERE YOU CAN SEE PHOTOS/VIDEOS OF THEIR LEARNING, THEIR SPORTING ACHIEVEMENTS & THEIR SKILLS/VALUES LEARNING JOURNEYS.

PLEASE SEND YOUR CHILD IN WEARING THEIR P.E KIT WITH NO EARRINGS IN ON THEIR P.E DAYS.

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**WIN AN  
IPHONE 14  
PRO 128GB**  
**WORTH OVER £1000**



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**Sleep Tight Workshop for parents/carers of children aged 1 year  
and over**

**There are two sessions available:**

**Thursday 20<sup>th</sup> April 9:30-11:30 a.m.**

**or**

**Friday 9<sup>th</sup> June 12:30-2:30 p.m.**

**Sessions will be delivered virtually on Microsoft Teams**



Sleep issues are common for children and young people and can have a huge impact on the quality of family life. This two-hour workshop looks at the importance of sleep, understanding sleep cycles, causes of sleep issues and what you can do to support your child to sleep better.

This session will be delivered by a parenting practitioner who has been trained by The National Sleep Charity.

To book your place on a workshop email:

[parenting@coventry.gov.uk](mailto:parenting@coventry.gov.uk)

Please include the following details in your email:

Your name, address, postcode, age of child and child's name, name of any professionals supporting you. e.g., health visitor, family worker, social worker, school nurse, parents email address and your preferred workshop date



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## ARE YOU STRUGGLING WITH THE COST OF LIVING?

We are in a cost-of-living emergency. Energy prices are soaring, cost of food is rising, unemployment is high and lots of people are still struggling with the lasting effects of Covid on health and wellbeing. But help is available.



### Are you running out of money each month?

- Are you receiving the National Minimum Wage? **Check the rates:** [gov.uk/government/publications/minimum-wage-rates-for-2022](http://gov.uk/government/publications/minimum-wage-rates-for-2022)
- For further help & support:** [centralenglandlc.org.uk/coventry-employment](http://centralenglandlc.org.uk/coventry-employment)
- Did you know if you are on a low income you are probably entitled to Universal Credit to top up your wages? Depending on your circumstances Universal Credit can help pay for additional things like paying your rent or cost of raising children.
- Check if you can get Universal Credit:** [gov.uk/universal-credit](http://gov.uk/universal-credit)
- If you are already receiving Universal Credit but are still struggling you may be missing some elements you are entitled to. On top of the standard allowance, a person might get additional allowances including child element, childcare costs element, limited capability for work-related activity element (LCWRA), carer element, housing costs element. Seek specialist help from Coventry Independent Advice Services: 024 7652 1101
- Anyone experiencing ill health or disability or caring for a child or adult will be entitled to extra money on top of Universal Credit. **Have a look at** [gov.uk/browse/benefits](http://gov.uk/browse/benefits)

### Do you struggle to pay your rent?

- In order to receive the housing element of Universal Credit you need to enter your housing costs and check the box. Sometimes this is missed. **Check to see if you receive this on your Universal Credit account**
- If you are subject to bedroom tax, benefits cap, sanctions or a shortfall in your rent then you should get specialist help to look over your claim and entitlements and you may be entitled to a Discretionary Housing Payment (DHP). **Contact the Local Authority: 024 7683 3773** [DGATeam@coventry.gov.uk](mailto:DGATeam@coventry.gov.uk)
- If you have been issued with court papers because of rent arrears then Central England Law Centres Housing solicitors can help. **Contact the Law Centre:** 02476 223 053 [housingenquiries@centralenglandlc.org.uk](mailto:housingenquiries@centralenglandlc.org.uk)

### Do you need help with your council tax?

- Everybody can request to have their council tax spread over twelve months instead of ten, which reduces your monthly bill. **Contact your Local Authority: 024 7683 1111** [counciltax@coventry.gov.uk](mailto:counciltax@coventry.gov.uk)
- This year (2022), people that are in council tax bands A-D will be given £150 rebate. **The council will contact those that are eligible**
- People living on low income and/or benefits like Universal Credit or Job Seeker's Allowance, can get their council tax bill significantly reduced by applying for Council Tax Support. **Contact your Local Authority to see if you are eligible:** [benefits@coventry.gov.uk](mailto:benefits@coventry.gov.uk)

### Do you need help reducing your outgoings?

- Social Supermarkets offer heavily discounted food parcels, typically about £20 worth of food for a cost of a £5 membership. **Find your nearest hub:** [letsalk.coventry.gov.uk/social-supermarkets](http://letsalk.coventry.gov.uk/social-supermarkets)
- If you have school-age children, you might be entitled to free school meals or Healthy Start vouchers. **Contact your Local Authority to find out if you are eligible:** 024 7683 3773 / [freeshoolmeals@coventry.gov.uk](mailto:freeshoolmeals@coventry.gov.uk)
- Additional help for toiletries, cleaning products, clothing and shoes is available locally. **Contact Clothing Coventry:** [clothingcoventry.org](http://clothingcoventry.org); **The Boot Fund:** [childrenshoofund.org.uk](http://childrenshoofund.org.uk); **Bare Necessities bare-necessities.org.uk**
- Lots of people are struggling to pay their energy bills. Let your supplier know you are struggling. **Contact the Warm and Safe Homes Advice line: 0800 304 7159.** **Contact the Local Authority and ask for support via the Household Support Fund: 08085 834 333**
- Check to see if you are eligible for any help with your water bill. **Call Severn Trent on 0345 7500 500**
- If you are in receipt of Universal Credit and struggling you may be able to cut your broadband costs by asking to be placed onto a social tariff. **Contact your provider**
- Coventry Foodbank offer free support to local people in crisis. **Contact Coventry Foodbank directly: 024 7699 3770**

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## Help with Budgeting and the Cost of Living



Coventry Independent  
Advice Service

- Check if you're entitled to benefits (even if you're working) and check they are correct
- **Council Tax**  
Have you claimed Council Tax Support?  
Are you entitled to a Discount/Exemption?  
No money to pay? Ask for a discretionary council tax reduction.
- Struggling to afford food, fuel, clothing – Contact/apply to the Council Household Support Fund Tel: 08085 834333 (or online)
- Disability in the family? Have you claimed PIP/DLA/AA?
- **Rent Arrears/Bedroom Tax?** – You may be eligible for a Discretionary Housing Payment (DHP)
- **Water Bill** – Ask about the Big Difference Scheme
- Deductions from Benefits or paying debts before essentials? Get Advice!
- **Gas/Electric Costs**  
Contact supplier /ask about Priority Services register.  
Get Energy Efficiency Advice for ways to reduce usage.  
Ensure meter readings are up to date.  
Get Advice about Grants and Trust Funds and Paying Fuel Debt.
- Do a budget of income/outgoings – this helps you see where you might be able to make changes – see over >>>
- Are there items on your budget that are not essential that you can reduce?

*Coventry Independent Advice Service is a registered charity (1015216) and is regulated by the Financial Conduct Authority (628958) Updated 01.07.22*

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Keeping a Holy Lent

Issue 25:  
Friday 17th  
March 2023



## Budget Sheet

(if you have access to the internet we would strongly recommend using a trusted budget planner e.g. <https://tools.nationaldebtline.org/yourbudget/> or <https://www.moneyhelper.org.uk/en/everyday-money/budgeting/budget-planner>)

Income	pw/pm	Type of debt	Balance	Payments
Wages/salary	£	Rent/Mortgage	£	£
Wages/salary (partner)	£	Council Tax	£	£
Universal Credit	£	Electric	£	£
JSA/ESA/IS	£	Gas	£	£
Tax Credits	£	Fines	£	£
Child Benefit	£	Benefit Overpayment	£	£
Disability Benefits	£	Advance /Social Fund	£	£
Carers Allowance	£	Other-	£	£
Council Tax Support	£	Other -	£	£
Other Benefits -	£	Other -	£	£
Pensions	£	Other-	£	£
Pension Credit	£	Other -	£	£
Other Income	£	Other-	£	£
Other income	£	Other-	£	£
<b>Total income</b>	£	<b>Total Priority Debt</b>	£	£

Outgoings		Non-Priority Debt		
Rent /Mortgage	£	(e.g. credit cars, store card, loans)		
Council Tax	£	Creditor	Balance	Payments
TV licence/rental	£		£	£
Gas	£		£	£
Electricity	£		£	£
Water	£		£	£
Food/Groceries	£		£	£
Public Transport	£		£	£
HP Vehicle	£			
Car /Vehicle costs	£			
School Costs (uniform /clubs)	£			
Clothing	£			
Phone, Internet	£	<b>Total Priority Debt</b>		
Mobile Phone	£			
Personal Care /Toiletries	£			
Other	£			
Other	£			
<b>Total outgoings</b>	£			



Coventry Independent Advice Service

## Contacts

### Debt & Welfare Benefits

Coventry Independent Advice Service 024 7652 1101 Coventry Citizen's Advice 0800 144 8848  
National Debtline 0808 808 4000 Payplan 0800 280 2816 Step Change 0800 138 1111 Turn2Us 0808 802 2000

### Coventry City Council

Household Support Fund 08085 834333 Discretionary Housing Benefit 024 7683 3773  
Benefits 024 7683 1800 Council Tax 024 7683 1111 Homeless advice service 024 7683 4025

### Housing

Coventry Law Centre (court proceedings and representation) 02476 223 053  
P3 Housing Support 0808 196 2660. Homefinder 02476834024. Homeless advice service 024 7683 4025

### Fuel /Water

Severn Trent (Big Difference Scheme) 0345 7500 500  
Act on Energy 0800 988 2881 National Energy Action 0800 304 7159

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## **Cost of Living One Minute Guide Information: Fuel Support:**

### **1. Apply for a Household support grant**

<https://www.coventry.gov.uk/householdsupportfund>

This fund is designed to be used to support households in the most need particularly those including children and pensioners who would otherwise struggle with energy bills, food and water bills.

- support with food
- heating/lighting repairs
- essential items such as sanitary products
- to pay for energy bills such as gas, electricity, oil and water/sewerage bills
- to purchase essential household items like fridges, freezers and ovens
- provide wider household support not linked to energy and water
- In cases of genuine emergency where existing housing support schemes do not meet this exceptional need, the fund can be used to support housing costs. Eligibility for Discretionary Housing Payments (DHPs) must first be considered along with whether the claimant is at statutory risk of homelessness and therefore owed a duty of support through the Homelessness Prevention Grant (HPG) These avenues of support must be exhausted before emergency housing support from the Household Support fund will be considered.

**2. Talk to your landlord**, especially if you are in a social tenancy (e.g. Citizen, Midland Heart etc) and ask them what support they have available for fuel support and emergency fuel provision this winter.

**3. Contact your supplier** if you are struggling to pay your energy, water or gas bill as soon as you are able. Ask them about Priority Services register, Energy Company Obligation (ECO Scheme), Warm House Discount Scheme, emergency energy, changing tariffs or additional entitlements.

Priority Services Register scheme: This scheme provides extra help and additional support during a power cut or disruption to energy services.

Eligible if they:

- have children 5 years old or younger living in the home
- are of pension age
- are disabled or chronically sick
- have a long-term medical condition
- have a hearing or visual impairment or additional communication needs
- are pregnant
- are experiencing bereavement
- are a young homeowner
- are in a vulnerable situation

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Severn Trent Water Priority Register: <https://www.stwater.co.uk/my-account/help-when-you-need-it/help-with-a-medical-condition-or-disability/>

Energy Company Obligation (ECO Scheme): This scheme is to improve the ability of low-income, fuel-poor and vulnerable households to heat their homes, this could include installing insulation or an improved heating system.

Eligibility:

- Receive energy from one of these suppliers: <https://www.ofgem.gov.uk/eco-supplier-contact-details>
- Be in receipt of an eligible benefit: <https://www.ofgem.gov.uk/environmental-and-social-schemes/energy-company-obligation-eco/homeowners-and-tenants>

Other things you could do:

- Ensure meter readings are up to date.
- Get Energy Efficiency Advice for ways to reduce usage.
- Get Advice about Grants and Trust Funds and Paying Fuel Debt.

Warm Home Discount Scheme: <https://www.gov.uk/the-warm-home-discount-scheme>

Cold Weather Payments: You are eligible if you are getting benefits or support for mortgage interest. You can get a payment of £25 if the average temperature in your area is recorded as, or forecast to be, zero degrees Celsius or below over 7 consecutive days. |

**One Cold Weather Payment is due in Coventry because of the temperatures in December.**

<https://www.gov.uk/cold-weather-payment>

Winter Fuel Payments: People born before 26 September 1956 you could get between £250 and £600 to help you pay your heating bills.

<https://www.gov.uk/winter-fuel-payment>

#### 4. Get Advice and Support:

Contact Citizens Advice Power Up project:

<https://www.coventrycitizensadvice.org.uk/project/power-up/>

The Power Up project aims to help people living in the Western Power Distribution region out of fuel poverty by offering energy advice, help with managing fuel debt, energy saving and ways to reducing energy bills by switching suppliers or finding a better tariff. They can also provide free and independent consumer advice on a wide range of issues including energy use.

Website: <https://www.citizensadvice.org.uk/consumer/energy/supply/>

Contact number: 02476 253 190 or 024 7622 3284 (advice line)

Email [WPD@coventrycanb.org.uk](mailto:WPD@coventrycanb.org.uk)

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**Coventry Independent Advice Service: also provide session in the Family Hubs**

Website: <https://covadvice.org.uk/cost-of-living-crisis/>

Contact number: 024 7652 1101

Advice enquiry form: <https://covadvice.org.uk/advice-enquiry-form/>

**Groundworks – Green Doctor:** Groundworks are now able to issue fuel vouchers to households who are struggling with the costs of gas and electric (£49 for a family, £24 for an individual).

- The Green Doctor project will:
  - Phone consultation with possible follow up visit if necessary (dependant on COVID-19 guidelines)
  - Energy Price comparison check
  - Energy efficiency check-up and advice
  - Supply FREE energy saving measure for people's homes including LED bulbs, Radiator reflector panels, Draught proofing, CO monitors, Room thermometers, Blankets, Hot water bottles, Emergency heaters

Contact number: 0121 530 5516

Contact email: [wmgreendoctor@groundwork.org.uk](mailto:wmgreendoctor@groundwork.org.uk)

**National Energy Action:**

- The Coventry HEAT team provides FREE help, support and advice on keeping your home warm and healthy. They can give you bespoke, confidential advice over the phone or visit you in your home, working holistically to help deliver solutions to the often multiple problems faced by individuals.
- **Please phone and make an appointment:** Call 0800 304 7159 for Energy Advice, Monday to Friday 10.00 am-12.00 noon, 0800 138 8218 for benefits advice

**Scope - Disability Energy Support:** Charity offering free energy advice to disabled people

Website: <https://www.scope.org.uk/campaigns/cost-of-living-crisis/>

Contact number: 0808 800 3333

Contact email: [helpline@scope.org.uk](mailto:helpline@scope.org.uk)

**Energy Saving Trust:** Advice on saving money in your home through energy-saving tips and home improvements.

Website: <https://energysavingtrust.org.uk/>

**Funding and Grants:**

**Act on Energy:** Keeping Coventry Warm provides funding for:

- External wall insulation

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- Cavity wall insulation
- First time gas central heating
- Broken boiler replacement
- Inefficient gas boiler
- Loft insulation
- Upgrade or repair of electric storage heaters available to households who are owner-occupiers or private renters who meet the health, income, and savings criteria.

**Warm Home West Midlands:** Energy saving advice, Energy saving measures, Income maximisation advice. Contact number: 0808 196 8298

**The Energy Company Obligation (ECO)** is a government energy efficiency scheme in Great Britain to help reduce carbon emissions and tackle fuel poverty. It can provide funding for insulation and broken or inefficient heating systems. Available for people who claim some household benefits.

**The Big Difference Scheme:** Severn Trent Water can offer a reduction of water bills to any Severn Trent customer with a household income below £18,278.

<https://www.stwater.co.uk/my-account/help-when-you-need-it/help-with-paying-your-bill/big-difference-scheme/>

**WaterSure Bill Cap Scheme:** To get help through WaterSure you must be a Severn Trent customer, have a water meter and receive eligible benefits.

You must also have either:

- a) three or more children under 19 living with you, or
- b) a medical condition requiring the extra use of water

<https://www.stwater.co.uk/my-account/help-when-you-need-it/help-with-paying-your-bill/watersure-scheme/>

## Warm Spaces:

Many venues across Coventry are providing Warm Spaces open to everyone who may need it. The full list and a map of venues can be found here:

<https://www.coventry.gov.uk/directory/search?directoryID=115&showInMap=1&keywords=coventry&postcode=&search=Search>

Venues include:

- Family Hubs
- Churches
- Libraries

**If the children are at risk of harm, or parents are not able to heat their home and provide hot food and warmth today please use Section 17 funding to pay for food, top up fuel voucher etc.**

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